

WALTER M DUNDORE

P.O. Box 934 ● Clarkesville, GA 30523 ● (706) 391-4530 ● walt –AT– dundore.org

PROFESSIONAL EXPERIENCE

NORTH GEORGIA TECHNICAL COLLEGE – Clarkesville, GA

Computer Information Systems Instructor, 09/02 to Present

Maintain deep understanding of material to instruct students, prepare courses and projects under the scrutiny of the Southern Association of Colleges and Schools (SACS), Council on Occupational Education (COE), and the Technical College System of Georgia (TCSG).

Key Results:

- Rick Perkins Award Recipient - This award is to recognize and honor technical college instructors who make significant contributions to technical education through innovation and leadership in their field.
- Developed and managed student-run helpdesk for faculty, staff, and students which currently employs 120 students and includes a training program, ticket accountability system and a tiered system for advancement of the student with increasing responsibilities.
- Developed and implemented block schedule to lessen impact of rising fuel costs to students while increasing quality of instruction.
- Consistent "in field" placement rate above 90% for all graduates.
- Work with local businesses to create projects for students in a live work scenario and provide public relations for a technical education.

GEEKENDER – Clarkesville, GA

Owner, 05/00 to Current

Run a successful small business maintaining relationships with local businesses, educational systems, and government entities.

Key Results:

- Set up SQL information data exchange between magistrate court, district attorney, sheriff and probate court to seamlessly update and share information among disparate systems.
- Implemented cost saving server solutions which use both Microsoft and Linux environments.
- Seamlessly integrated virtualization solutions for companies to house multiple servers within one physical unit.
- Designed and implemented web solutions for companies needing an Internet presence.

MYRTLE TREE PROJECTS – Suwanee, GA

Ghost Writer, 01/05 to 06/06

Wrote and edited CompTIA A+ book and lab manual for prominent author Jean Andrews.

ALLTEL – Cornelia, GA

Major Accounts Specialist, 01/00 to 09/02

Worked to support Northeast Georgia major accounts with technical services and data solutions such as PRI and BRI ISDN, xDSL, and T-1 solutions as well as premise equipment such as PBX, key systems, voicemail and data equipment.

Key Results:

- Direct line of communication for all Northeast Georgia major accounts such as hospitals, banks, school systems and Internet Service Providers.
- Increased efficiency of order entry by modification of data storage and order entry techniques.
- Assisted technicians by remaining on call to consult or physically assist on technical projects.

GREEN TREE MORTGAGE – Alpharetta, GA**Team Leader/Systems Administrator, 01/98 to 12/99**

Supervised a team of 12 to meet monthly sales quotas and maintained branch document and data backup, archive and destruction services. Maintained rights and permissions for users on local servers.

Key Results:

- Met personal sales goal of \$250,000 per month and team sales goal of \$3 million per month.
- Permanently archived loan data for \$40 million of loans monthly
- Performed county by county competition analysis to maintain up to date information by visiting courthouses and aggregating data into a format which allowed us to target the best regions.
- Developed new hire training program for organizational techniques
- Local contact for all helpdesk and technology repair issues

EDUCATION

COLUMBUS STATE UNIVERSITY – Columbus, GA

Master of Science in Computer Science, Information Security, 2008

PIEDMONT COLLEGE – Demorest, GA

Bachelor of Arts in English and Business (Computer Science Concentration), 1998

PROFESSIONAL MEMBERSHIPS

Member, CSTA (Computer Science Teachers Association), 2007 to Present

Member, ACM (Association of Computing Machinery), 2008 to Present

Member, SAGE (Special Interest Group for System Administrators), 2008 to Present

COMMUNITY INVOLVEMENT

SAVING (Substance Abuse and Violence in North Georgia) Habersham, Webmaster, 2006 to Present

DarkSky North Georgia, Webmaster, 2008 to Present

CERTIFICATION SUMMARY

Microsoft Certified Professional ● Network+ Certification ● Linux+ Certification ● CNSSI 4014 ● NSTISSI 4011

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